

Structural Fumigation Use Monitoring Inspection Training Module

Application Phase

- Module 1.1: Document Review

GUIDANCE AND REFERENCES

Before starting this module,
have these three manuals available to consult:

- **Inspection Procedures Manual**
(Vol. 4 of DPR's "PUE Program Standards Compendium")
http://www.cdpr.ca.gov/docs/enforce/compend/vol_4/inspect_procedures.htm
- **Laws and Regulations**
(Vol. 2 of DPR's "PUE Program Standards Compendium")
http://www.cdpr.ca.gov/docs/enforce/compend/vol_2/lawsregs.htm
- **Laws and Regulations Relating to the Practice of Structural Pest Control** (including Business and Professions Code; a convenient booklet format published by Structural Pest Control Board)
<http://www.pestboard.ca.gov/pestlaw/act.shtml>

WHO SHOULD TAKE THIS TRAINING?

This series of training modules is intended for County Agricultural Commissioner (CAC) staff who perform structural fumigation inspections.

The procedures described in this presentation are intended solely for the guidance of employees of DPR and CACs. They do not constitute rulemaking by DPR. DPR and CACs may deviate from the procedures and guidance contained in the modules provided deviations do not conflict with law, regulation or policy.

This guidance was developed in May 2015 after consultation with the Structural Pest Control Board. If you have any questions, please contact the Department of Pesticide Regulation, Enforcement Branch Liaison serving your county.

GUIDANCE AND REFERENCES

You will also need:
Inspection form
PR-ENF-107
(revised 1/2010)

STATE OF CALIFORNIA
DEPARTMENT OF PESTICIDE REGULATION
STRUCTURAL FUMIGATION USE
MONITORING INSPECTION REPORT
PR-ENF-107 (REV. 01/10) Page 1 of 1

107-

INSPECTING COUNTY _____

COMPLETE
 PARTIAL
 FOLLOW-UP INSPECTION

ORIGINAL INSP. # _____

FIRM INSPECTED _____ BUSINESS REGISTRATION NUMBER _____ BR UNL VEHICLE LICENSE PLATE _____
 PR UNL
 TELEPHONE NUMBER _____
 FIRM ADDRESS _____ INDIVIDUAL LICENSE NUMBER _____ DPR FR UNL WIND VELOCITY _____
 PERSON INSPECTED _____ DPR FR UNL DIRECTION _____ to _____
 APPLICATION SITE ADDRESS _____ YES NO N/A REQ. DISTANCE MAINTAINED _____
 PEST _____
 TREATMENT SITE _____

HANDLER'S NAME _____ ACTIVITY _____ PERSONAL PROTECTIVE EQUIPMENT WORN _____

PESTICIDE NAME / MANUFACTURER	LABEL REGISTRATION NUMBER	SIGNAL WORD	FORMULATION	RATE

STRUCTURAL FUMIGATION APPLICATION AERATION CERTIFICATION

REQUIREMENTS	Section	COMPLIANCE			REQUIREMENTS, (Continued)	Section	COMPLIANCE		
		YES	NO	N/A			YES	NO	N/A
1. Registered in County	16204.5(e)				26. Test Equipment	1871(a)(2)			
2. County Notified 24 Hours Prior	16204.5(e)				27. Re-entry Requirements	1973			
3. Written Notice to Occupant	8538				28. Direct Supervision	8505.2			
4. Pesticide Disclosure Signed / Available	1970.4				29. Warning Signs on All Sides of Structure	1974			
5. Registered Label Available at Use Site	6602				30. Required Information on Warning Signs	8505.10			
6. Labeling - Site / Rate / Concentration / Other	12973				31. Signs - Atic / Under-area	8505.11			
7. Labeling - Aeration / Certification	12973				32. Warning Agent Used	8505.12			
8. Labeling - Bagging, Pets Removed, Etc.	12973				33. Equipment Properly Identified	6630			
9. Labeling - PPE	12973				34. Containers Labeled / Closures	6676			
10. Regulations - PPE	6738				35. Proper Pesticide Transport	6682			
11. Respiratory Protection	6739				36. Pesticide Handling / Use / Storage	1983			
12. Handler(s) Trained	6724				37. Methyl Bromide Requirements	8454(a)			
13. Emergency Medical Care, Posting	6726				38. MB - Tarps Accept. / Condition / Ret. Method	8454(b-e)			
14. Decant Facility, Site "Warning/Cancel"	6754				39. MB - Warning Agents / Fans / Aeration	8454(f-n)			
15. SCBA Worn / Cont. Monitoring / TRAP Used	6780(b)				40. MB - Measuring Concentration	8454(n)			
16. Accident Response Plan at Work Site	6780(d)								
17. 2 Trained Employees - Application & Aeration	6782(a)								
18. Fume of Enclosed Spaces/Proper Entry	6782(d)								
19. Proper Management of Treated Area	6782(i)								
20. Connecting Structures	1970.6								
21. Accurate Measurement	6604								
22. Protection of Persons / Animals / Property	8614								
23. Structure Vacated / Secured Against Reentry	8505.7								
24. Equipment in Good Repair and Safe	6742								
25. 2 SCBA / CPR Chart / Mfg. Instructions	1871(a)(1)								
COMPLIANCE ACTIONS					TARP / AERATION CHECK (No Crew On Site)				
Cease and Desist Order 11897 / 13102 <input type="checkbox"/> YES <input type="checkbox"/> NO					1. Registered in County				
Follow-up Required <input type="checkbox"/> YES <input type="checkbox"/> NO					2. County Notified 24 Hours Prior				
Correct Noncompliances By: _____					3. Labeling - Aeration / Certification				
					4. Warning Signs on All Sides				
					5. Structure Vacated / Secured Against Reentry				
					6. Required Information on Warning Signs				
TOTAL					TOTAL				

Remarks - Include a detailed description of noncompliances. When additional space is required, continue on inspection report / VN Supplement, PR-ENF-111.

INSPECTOR (Print Name) _____ Signature _____ TIME AND DATE INSPECTED _____

INSPECTION ACKNOWLEDGED BY (Print Name) _____ Signature _____ DATE ACKNOWLEDGED _____

VIOLATION NOTICE YES NO # _____ VIOLATION NOTICE YES NO # _____
 (BUSINESS) (LICENSEE)

Distribution: White - County, Canary - DPR, Pink - Inspector, Goldenrod - Firm / Person Inspected

Page _____ of _____



PHASES OF A STRUCTURAL FUMIGATION

The three phases of a structural fumigation include:

- Application Phase
- Aeration Phase
- Certification Phase

APPLICATION PHASE

The five main tasks the CAC inspector has when inspecting the application phase of a structural fumigation:

- Document review
- Truck contents
- Exterior of structure walk-around
- Interior of structure walkthrough
- Observing the actual application

DOCUMENT REVIEW

This Document Review module covers five* inspection requirements from the application phase of Structural Fumigation Use Monitoring Inspection Report form:

#	REQUIREMENT
1	Registered in county
2	County notified 24 hours prior
3	Written notice to occupant
4	Pesticide disclosure signed / available
12	Handler(s) trained

* In total, there are 40 inspection requirements on the Structural Fumigation Use Monitoring Inspection Report form (PR-ENF-107, revised 01/2010)

Requirement #1: Registered in County

What and how to inspect:

- Check SPCB website; Review files at CAC office
 - Has SPCB issued a company registration?
 - Was structural pest control company registered with CAC prior to performing structural pest control for hire within the county?
 - Are Field Reps, & Operators licensed by SPCB?
 - Were licensees registered with CAC prior to working?

For more information:

- FAC § 15204.5
- Enforcement letter ENF 07-31 & Addendum

Requirement #1: Registered In County

Is this registration in compliance (yes or no) ?

F A X

RECEIVED
Apr 01 2012
0430 PM

TO: Bestest County Agricultural Commissioner

FROM: Kilzall Brothers Pest Control
Fax: 999-222-0001 Phone: 999-222-0000

DATE: April 1, 2012

SUBJECT: Notification of structural fumigation

Please be advised that we intend to fumigate a structure located at
847 Poplar Street in Bestest City CA
 on [month, day, year] April 3, 2012
 using the pesticide sulfuryl fluoride

Notice of Intent faxed to CAC

AGRICULTURAL COMMISSIONER OF BESTEST COUNTY

REGISTRATION FOR BRANCH 1 - STRUCTURAL FUMIGATION

Date Submitted: 02/03/2012
 For Year: 2012

COMPANY INFORMATION:
 Company Name: Kilzall Brothers Pest Control
 Registration No. PR-6666
 Mailing Address: 8739 Main Street, Bestest City CA 92234
 Telephone: (999) 222-0000
 E-mail: joe@kilzall.com
 Fax: (999) 222-0001

Physical Address: Same as mailing address

Operator Name: Joe Kilzall
 License: OPR-9999 Expiration: June 30, 2013

Registration form on file at CAC

Requirement #1: Registered In County

Is this registration in compliance (yes or no) ?

F A X

RECEIVED
Apr 01 2012
0430 PM

TO: Bestest County Agricultural Commissioner

FROM: Kilzall Brothers Pest Control
Fax: 999-222-0001 Phone: 999-222-0000

DATE: April 1, 2012

SUBJECT: Notification of structural fumigation

Please be advised that we intend to fumigate a structure located at
847 Poplar Street in Bestest City CA
on [month, day, year] April 3, 2012
using the pesticide sulfuryl fluoride

Notice of Intent faxed to CAC

AGRICULTURAL COMMISSIONER OF BESTEST COUNTY
REGISTRATION FOR BRANCH 1 - STRUCTURAL FUMIGATION

Date Submitted: 02/03/2012
For Year: 2012

COMPANY INFORMATION:
Company Name: Kilzall Brothers Pest Control
Registration No. PR-6666
Mailing Address: 8739 Main Street, Bestest City CA 92234
Telephone: (999) 222-0000
E-mail: joe@kilzall.com
Fax: (999) 222-0001

Physical Address: Same as mailing address

Operator Name: Joe Kilzall
License: OPR-9999 Expiration: June 30, 2013

Registration form on file at CAC

Answer: Yes, this requirement is in compliance

Yes for information on registration form - see FAC 15204.5 (b)

It is unclear whether licensees appeared in person at CAC office as required by FAC 15204.5 (c) - - but presumably CAC would not have allowed registration otherwise

Requirement #1: Registered In County

Is this registration in compliance (yes or no) ?



Fumigators arrived in a truck labeled with the name of the registered company



The tarp has a sign for a different company

Requirement #1: Registered In County

Is this registration in compliance (yes or no) ?



Fumigators arrived in a truck labeled with the name of the registered company



The tarp has a sign for a different company

Answer: Probably yes . . . but verify.

Many fumigations use a large sign for the Branch 3 company (the “primary contractor” with whom the property owner contracted), even though the actual fumigation is carried out by a separate Branch 1 company (the “subcontractor”). In such cases, verify that both companies have registered in the county.

Requirement #2: County Notified 24 hours Prior

What and how to inspect:

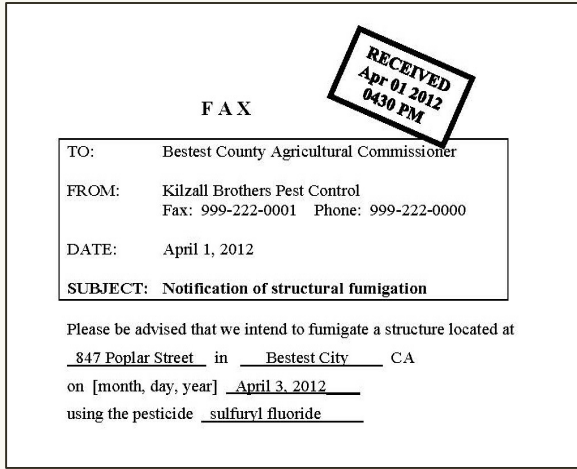
- Review Notices of Intent (NOI's) at CAC office.
- Did the structural pest control company inform the CAC of their intent to conduct fumigation operations at least 24 hours prior to commencing fumigation?

For more information:

- FAC § 15204.5(d)
- Check with your supervisor - - your CAC might have chosen to waive this requirement (“or as approved on a case-by-case basis by the commissioner”)

Requirement #2: County Notified 24 hours Prior

Assuming that your CAC requires the standard NOI format, is this in compliance (yes or no) ?



Notice of Intent faxed to CAC

Requirement #2: County Notified 24 hours Prior

Assuming that your CAC requires the standard NOI format, is this in compliance (yes or no) ?

F A X

RECEIVED
Apr 01 2012
0430 PM

TO:	Bestest County Agricultural Commissioner
FROM:	Kilzall Brothers Pest Control Fax: 999-222-0001 Phone: 999-222-0000
DATE:	April 1, 2012
SUBJECT:	Notification of structural fumigation

Please be advised that we intend to fumigate a structure located at
847 Poplar Street in Bestest City CA
on [month, day, year] April 3, 2012
using the pesticide sulfuryl fluoride

Notice of Intent faxed to CAC

Answer: No.

This NOI is missing the address of the structural pest control operator or company. The address is required by FAC 15204.5 (d). This NOI does include all other information required by FAC 15204.5 (d).

Follow up with your supervisor:

- What should you do in response to this violation?

You are now driving to the fume site...

The previous two requirements focused on documents that usually are reviewed at the CAC office:

- (1) Registration, and
- (2) Notice of Intent (NOI).



The remaining documents in this module are usually reviewed after you arrive at the fumigation site.

You are now driving to the fume site...

The previous two requirements focused on documents that usually are reviewed at the CAC office:

- (1) Registration, and
- (2) Notice of Intent (NOI).



The remaining documents in this module are usually reviewed after you arrive at the fumigation site.

Requirement #3: Written Notice to Occupant

What and how to inspect:

- Was written notice provided to owner and tenant at least 48 hours prior to application?
- If possible, ask the owner or occupant of the structure when a written notice was provided to them.
- If owner/occupant is not available, ask the Branch 1 licensee for the notice.
 - Was it provided 48 hours prior?

For more information:

- Business and Professions Code § 8538

Requirement #4: Pesticide Disclosure Signed

What and how to inspect:

- At the fumigation site, ask licensee for the Occupant's Fumigation Notice (OFN). Must be signed by occupant or his/her designated agent.
- If the signed disclosure notice is not available on site prior to the release of the fumigant, **stop the fumigation.**

For more information:

- 16 CCR § 1970.4 (a)

OFN is both the written notice and disclosure (at least for structural fumigations)

- B & P Code 8538 calls it “written notice” (and lists specific text that must be included)
- 16 CCR 1970.4 calls it “pesticide disclosure”
- Branch 1 fumigations use a single document that meets both requirements:
 - The Occupants Fumigation Notice (OFN)



Requirement #4: Pesticide Disclosure Signed

Occupant's Fumigation Notice and Pesticide Disclosure, from 16 CCR 1970.4 (a)

Must be completed

JOB ADDRESS _____ CITY _____
 Single Family Dwelling Multi Family Dwelling Other _____
 Owner/Agent _____
 Tel. No. () _____ Emergency No. () _____
 Occupant _____
 Tel. No. () _____ Emergency No. () _____
 Prime Contractor _____ Emergency No. () _____
 Fumigation Contractor _____ Emergency No. () _____
 Target Pest(s): Drywood Termites Beetles Other(s) _____
 Fumigants proposed to be used: Methyl Bromide Sulfuryl Fluoride: _____ (Product Name)
 Other(s) _____

Are you aware of any conduits, pipes, common drains, air ducts, central vacuum systems or any other construction elements that would allow the passage of a fumigant from the structure to be fumigated to any other adjacent or adjoining structure?
 YES () NO ()

CHLOROPICRIN WILL BE USED AS WARNING AGENT WITH EITHER FUMIGANT

Dates of fumigation: _____ Date changes/Alternative date: _____
 Initials _____

IMPORTANT - READ CAREFULLY

THIS BUILDING WILL BE FUMIGATED WITH LETHAL GASES ON THE DATE(S) INDICATED ABOVE. ALL PERSONS AND ANIMALS MUST VACATE THE PREMISES ON OR BEFORE ARRIVAL OF THE FUMIGATION CREW.

UNDER NO CIRCUMSTANCES CAN ANYONE ENTER THE BUILDING UNTIL THE FUMIGATION COMPANY'S NOTICE IS POSTED GIVING THE TIME AND DATE FOR SAFE RE-ENTRY.

*State law requires that you be given the following information: CAUTION-PESTICIDES ARE TOXIC CHEMICALS. Structural pest control companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the State finds that based on existing scientific evidence there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized.

If within 24 hours you experience symptoms of dizziness, headache, nausea, reduced awareness, slowed movement, garbled speech or difficulty in breathing, leave the structure immediately and seek medical attention by contacting your physician or Poison Control Center (telephone number) and notify your pest control company. The warning agent, chloropicrin, can cause symptoms of tearing, respiratory distress and vomiting. Entry into the space during fumigation can be fatal.

For further information, contact any of the following: Your pest control company (telephone number); for Health Questions - the County Health Department (telephone number); for Application Information - the County Agricultural Commissioner (telephone number) and for Regulatory Information - the Structural Pest Control Board, 800/737-8198, 2005 Evergreen Street, Ste. 1500, Sacramento, CA 95815.

FOR HEALTH QUESTIONS:

COUNTY HEALTH DEPARTMENT	COUNTY AGRICULTURAL COMMISSIONER	POISON CONTROL CENTER	STRUCTURAL PEST CONTROL BOARD
PHONE #	PHONE #	PHONE #	PHONE #

(This section may be modified to include the information of geographical area served by the licensee.)

I hereby acknowledge receipt of a copy of this document as well as a list that includes the instructions for the necessary preparations for the fumigation, procedures for leaving the structure, and the following documents.

We suggest that you notify nearby neighbors of the date of fumigation and to keep pets away during the fumigation. Close off any open access to the subarea to prevent pets from entering.

[] Owner/Agent (signature) _____ Date _____
 [] Occupant(s) (signature) _____

Must be completed

Must be completed

Must match B & P 8538(a)(3) word for word

Must be SIGNED !

Requirement #4: Pesticide Disclosure Signed

Occupant's Fumigation Notice and Pesticide Disclosure, from 16 CCR 1970.4 (a)

Top portion: must be completed

OCCUPANTS FUMIGATION NOTICE AND PESTICIDE DISCLOSURE

JOB ADDRESS _____ CITY _____

Single Family Dwelling Multi Family Dwelling Other _____

Owner/Agent _____
 Tel. No. () _____ Emergency No. () _____

Occupant _____
 Tel. No. () _____ Emergency No. () _____

Prime Contractor _____ Emergency No. () _____
 Fumigation Contractor _____ Emergency No. () _____

Target Pest(s): Drywood Termites Beetles Other(s) _____

Fumigants proposed to be used: Methyl Bromide Sulfuryl Fluoride _____
 Other(s) _____ (Product Name)

Are you aware of any conduits, pipes, common drains, air ducts, central vacuum systems or any other construction elements that would allow the passage of a fumigant from the structure to be fumigated to any other adjacent or adjoining structure?
 YES () NO () _____

CHLOROPICRIN WILL BE USED AS WARNING AGENT WITH EITHER FUMIGANT

Dates of fumigation: _____ Date changes/Alternative date: _____
 Initials _____

Requirement #4: Pesticide Disclosure Signed

Occupant's Fumigation Notice and Pesticide Disclosure, from 16 CCR 1970.4 (a)

Middle portion:

1. Must match B & P Code 8538(a)(3) word for word

IMPORTANT - READ CAREFULLY

THIS BUILDING WILL BE FUMIGATED WITH LETHAL GASES ON THE DATE(S) INDICTED ABOVE. ALL PERSONS AND ANIMALS MUST VACATE THE PREMISES ON OR BEFORE ARRIVAL OF THE FUMIGATION CREW.

UNDER NO CIRCUMSTANCES CAN ANYONE ENTER THE BUILDING UNTIL THE FUMIGATION COMPANY'S NOTICE IS POSTED GIVING THE TIME AND DATE FOR SAFE RE-ENTRY.

"State law requires that you be given the following information: CAUTION-PESTICIDES ARE TOXIC CHEMICALS. Structural pest control companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the State finds that based on existing scientific evidence there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized."

If within 24 hours you experience symptoms of dizziness, headache, nausea, reduced awareness, slowed movement, garbled speech or difficulty in breathing, leave the structure immediately and seek medical attention by contacting your physician or Poison Control Center (telephone number) and notify your pest control company. The warning agent, chloropicrin, can cause symptoms of tearing, respiratory distress and vomiting. Entry into the space during fumigation can be fatal.

For further information, contact any of the following: Your pest control company (telephone number); for Health Questions - the County Health Department (telephone number); for Application Information - the County Agricultural Commissioner (telephone number) and for Regulatory Information - the Structural Pest Control Board, 800/737-8188, 2005 Evergreen Street, Suite 1500, Sacramento, California, 95815.

FOR HEALTH QUESTIONS:

COUNTY HEALTH DEPARTMENT	COUNTY AGRICULTURAL COMMISSIONER	POISON CONTROL CENTER	STRUCTURAL PEST CONTROL BOARD
PHONE #	PHONE #	PHONE #	PHONE #
XXX-XXX-XXXX	XXX-XXX-XXXX	XXX-XXX-XXXX	XXX-XXX-XXXX

(This section may be modified to include the information of geographical area served by the licensee.)

2. Actual phone numbers must be filled in

Requirement #4: Pesticide Disclosure Signed

Occupant's Fumigation Notice and Pesticide Disclosure, from 16 CCR 1970.4 (a)

Bottom portion:
Must be completed and signed

I hereby acknowledge receipt of a copy of this document as well as a list that includes the instructions for the necessary preparations for the fumigation, procedures for leaving the structure, and the following documents.

We suggest that you notify nearby neighbors of the date of fumigation and to keep pets away during the fumigation. Close off any open access to the subarea to prevent pets from entering.

[] Owner/Agent (signature) Heleen Sweeney Date _____

[] Occupants(s) (signature) _____

43M-48 (Rev. 5/07)

“Fumigation – Written notice to occupant”
was one of the most common violation cited in structural
inspections (2009-11).

Requirement #12: Handler(s) Trained

What and how to inspect:

- At the fumigation site, ask each handler to see his/her license.
 - The reason is, a person holding a pest control operator or field representative license for Branch 1 is considered trained.

For more information:

- 3 CCR § 6724(d)
- 3 CCR § 6000 (definitions of “certified commercial applicator” and “handle”)

Requirement #12: Handler(s) Trained

Is this in compliance (yes or no) ?

Two employees of Kilzall Brothers Pest Control are working as handlers while setting up the fumigation:

- Joe Yablonkovitz
 - license, RA-44444 in Branch 3 from SPCB
- Joe Kilzall
 - license, OPR-9999 in Branch 1 from SPCB

Requirement #12: Handler(s) Trained

Is this in compliance (yes or no) ?

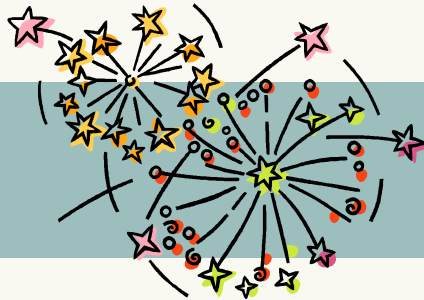
Two employees of Kilzall Brothers Pest Control are working as handlers while setting up the fumigation:

- Joe Yablonkovitz
 - license, RA-44444 in Branch 3 from SPCB
- Joe Kilzall
 - license, OPR-9999 in Branch 1 from SPCB

Answer: Not enough information yet.

Joe Yablonkovitz may or may not be trained. His Structural Pest Control Applicator license, by itself, is not enough. You will need to evaluate his training as you continue with your inspection (covered in module 5).

On the other hand, Joe Kilzall meets the definition of “certified commercial applicator” in Branch 1 and therefore is considered trained.



CONGRATULATIONS!

You have completed the DOCUMENT REVIEW module, which included five* inspection requirements from the Structural Fumigation Use Monitoring Inspection Report

#	REQUIREMENT
1	Registered in county
2	County notified 24 hours prior
3	Written notice to occupant
4	Pesticide disclosure signed / available
12	Handler(s) trained

* In total, there are 40 inspection requirements on the Structural Fumigation Use Monitoring Inspection Report form (PR-ENF-107, revised 01/2010)

Please complete the remaining modules before conducting an actual inspection of the application phase of a structural fumigation:

- ✓ Document review
 - Truck contents
 - Exterior of structure walk-around
 - Interior of structure walk-through
 - Observing the actual application

FOR MORE INFORMATION, CONTACT:

**State of California
Department of Pesticide Regulation
Enforcement Branch
Headquarters and Regional Offices**

Sacramento Headquarters (HQ)
1001 I Street, P.O. Box 4015
Sacramento, CA 95812-4015
Tel.: (916) 324-4100; FAX: (916) 445-3907
www.cdpr.ca.gov
Donna Marclano, Enforcement Branch Chief

Northern Regional Office (NRO)
3210 Beacon Boulevard
West Sacramento, CA 95691-3444
Tel.: (916) 376-8960; FAX: (916) 376-8973
Manager: Ken Everett
E-mail: Ken.Everett@cdpr.ca.gov
Supervisor: Mike Papatkakis
E-mail: Mike.Papatkakis@cdpr.ca.gov

Central Regional Office (CRO)
1130 E. Shaw Avenue, Suite 100
Fresno, CA 93710-7838
Tel.: (559) 243-8111; FAX: (559) 243-8115
Manager: Karen Francone
E-mail: Karen.Francone@cdpr.ca.gov
Supervisor: Louie Guerra
E-mail: Louie.Guerra@cdpr.ca.gov

Southern Regional Office (SRO)
130 S. Chaparral Court, Suite 130
Anaheim, CA 92808-2238
Tel.: (714) 279-7690; FAX: (714) 279-7692
Manager: Jahan Motakef
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